

Have questions regarding mental health
Medi-Cal claims payment & processing?



Introducing the Department of Mental Health's
**Medi-Cal Claims
Customer Service Office**

*Specifically designed to answer questions
from county mental health offices **ONLY!***

(916) 651-3283 or
MedCCC@dmh.ca.gov

What County MHPs Can Expect:

- A call back within 24 hours acknowledging the issue or concern a county has.
- Up-to-date information on individual county Medi-Cal claims information.
- A proactive approach to notify counties of claim processing trends and anomalies.